

June 26, 2017

Re: Personal Health Information

Dear Patient:

On May 8, 2017, the Bay Area Pain and Wellness Center, a Prospira PainCare Center of Excellence (BAPWC), became aware of a possible breach of your protected health information. We have identified the date of information leakage to be May 7, 2017 and we are notifying individuals who are potentially affected in as timely of a manner as possible to reduce or eliminate any potential harm.

The incident involving protected health information took place when an Electromyography laptop was stolen from the trunk of a car. Approximately 555 individuals were affected. While we cannot confirm if the laptop was accessed, there was password protected information that included your name and date of birth. No postal addresses, phone numbers, email addresses, or social security numbers were contained on the laptop involved in connection with the incident.

BAPWC has taken the following steps to protect yours' and others' personal information from further harm or similar circumstances:

- Filed a police report on May 7, 2017
- Initiated a forensics security investigation
- Addressed operational and technology updates, such as strengthening technology safeguards and improving administrative policies and procedures
- Trained and retrained employees on physical security

BAPWC sincerely apologizes for any inconvenience or concern this incident may cause you. Your information privacy is very important to us and we will continue to do everything we can to correct this situation and fortify our operational protections for you and others.

You may contact us with any questions or concerns by calling me at (561) 279-3613 between the hours of 9 a.m. and 5 p.m. eastern time from Monday to Friday or by addressing a letter to our postal address at 5365 W. Atlantic Ave Delray Beach, FL 33484.

Sincerely,

Shaniza Jadoo, Compliance Supervisor
Prospira PainCare, Inc.
5365 W. Atlantic Ave
Delray Beach, FL 33484